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Harris CapRock® Launches Industry's Most Advanced Managed Communications Solution

Highlights:

- Harris CapRock® One offers widest range of communications choices and highest available uptime in single innovative solution
- Multi-band antenna allows for connectivity to C-, Ku- and Ka-bands
- Intelligent Communications Director automatically selects best satellite, wireless or terrestrial network

HOUSTON, Feb. 24, 2015 — [Harris CapRock Communications](#) has launched the industry's first unified, fully managed satellite, wireless and terrestrial connectivity service designed to reduce customers' voice, data and equipment management costs.

Harris CapRock One is an intelligent, highly-integrated, end-to-end service that transparently switches between the various transport mediums to optimize communications for customers around the globe.

Customers in the energy and cruise industry, for example, often struggle to obtain reliable, always-on communications when their vessels, drilling sites and ships change their global positions and communications needs. With Harris CapRock One, they can replace current single or dual-band communications support options with a multiple-medium solution that exceeds their needs by providing optimal connectivity at any given time.

"Harris CapRock is going to drastically change the way our clients experience managed communications services," said Tracey Haslam, president, Harris CapRock. "Harris CapRock One is the first commercial service of its kind to unify satellite, wireless and terrestrial connectivity into one platform. Customers want a solution that is flexible and optimizes their operations no matter where they are located, or how mobile their assets are. Harris CapRock One delivers that and more."

Harris CapRock's unique service offering combines a multi-band antenna with an Intelligent Communications Director (ICD). The multi-band antenna allows for C-, Ku- and Ka-band connectivity with no additional moving parts, meaning that any satellite orbiting the Earth can be accessed with no technician intervention required. The ICD is a geographically aware smartbox that recognizes where the multi-band antenna is around the world and carries a database of the network footprints available. The device is aware of the operator's traffic and can route traffic intelligently over the most appropriate network path based on speed, latency, location and cost. By optimizing the network traffic, the ICD enhances the end-to-end experience, completing an intelligent routing solution with end-to-end application performance management.

Energy and cruise industry businesses can invest in fewer radomes that support any signal and will self-configure for the scenario depending on where the vessel or site is in the world. Ships and oil and gas sites now have multiple communications choices in one technology solution, achieving the highest uptime in the industry at 99.999 percent. Customers can receive this high availability solution for one simple price.

Other telecommunication services supported by Harris CapRock One include fiber, point-to-point and point-to-multi-point radio, WiMax, terrestrial Multi-Protocol Label Switching (MPLS), and private and carrier-based Long Term Evolution (LTE). Additionally, Harris CapRock can deploy hybrid networks that leverage multiple transport technologies, providing true “no touch roaming” services across an entire fleet.

The Harris CapRock One solution will be part of the global managed communications company’s exhibitions at SATELLITE 2015 in Washington, D.C. ([Booth No. 7001](#)), and Cruise Shipping Miami in Miami Beach, Florida ([Booth No. 1511](#)). Both events will be held March 16-19. Harris CapRock will speak at [SATELLITE 2015](#) on Monday, March 16, at 1:30 p.m. and 4:15 p.m. in room 209AB and Wednesday, March 18, at 3:15 p.m. in room 201.

Harris CapRock Communications is a premier global provider of managed satellite and terrestrial communications solutions specifically for remote and harsh environments including the energy, government and maritime markets. Harris CapRock owns and operates a robust global infrastructure that includes teleports on six continents, five 24/7 customer support centers, a local presence in 23 countries and more than 275 global field service personnel supporting customer locations across North America, Central and South America, Europe, West Africa and Asia Pacific. Harris CapRock Communications blogs about company news and satellite communications trends in the energy, government and maritime markets at <http://www.harriscaprock.com/blog/>.

About Harris Corporation

Harris (NYSE:HRS) is an international communications and information technology company serving government and commercial markets in more than 125 countries. Headquartered in Melbourne, Florida, the company has approximately \$5 billion of annual revenue and about 13,000 employees — including 6,000 engineers and scientists. Harris is dedicated to developing best-in-class *assured communications*[®] products, systems and services. Additional information about Harris Corporation is available at harris.com.

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