

Satellite Communications for the Cruise Market

PASSENGER AND CORPORATE COMMUNICATION SOLUTIONS

World-Class Communications Anywhere in the World™

SERVICES

Internet Access

Voice Connectivity

Corporate Networking

Crew Calling Solutions



SeaAccess Communications™ keeps passenger vessels at sea connected



SeaAccess Communications™ is designed to support the corporate and recreational communications requirements of passenger maritime vessels such as global cruise fleets and individual luxury yachts. Different service options are available depending on whether vessels require global or regional service.

STANDARD SOLUTIONS

Voice Services

- > Passenger voice calling
- > GSM and CDMA calling
- > Administrative toll-free and toll calling
- > Crew prepaid calling
- > Crew calling billed onboard
- > Inbound calling via Direct Inbound Dialing (DID) or via private network

Data Services

- > Revenue Internet access
- > Nonrevenue Internet access
- > Vessel(s) to office(s) administrative data connectivity
- > Remote maintenance services

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DEPENDABLE WORLDWIDE COVERAGE

Harris CapRock's global satellite and terrestrial network offers complete solutions for voice, video and data. Whether cruising in the Caribbean or sailing on a global voyage, passengers and crews expect to be reliably connected. Harris CapRock's engineered networks provide service that exceeds expectations – from making a phone call home or surfing the Internet, to transmitting a remote maintenance report and holding a video conference with the corporate office – Harris CapRock has you covered.

COMPREHENSIVE SERVICE AND SUPPORT

Harris CapRock's network support staff monitors services 24 hours a day, every day. Clients can readily access information regarding their fleet via the Harris CapRock customer portal. This information includes vessel tracking, performance reports, real-time and historical network performance and customized reporting based on specific client requirements. Harris CapRock also provides "next available port" service for those times when a ship visit is required – ensuring optimized revenue opportunities.

ADVANTAGES

Worldwide Service and Support

Proven Reliability

Consistent Quality of Service

Highly Responsive

OPTIONAL PRODUCTS AND SERVICES

Video Conferencing

Commroller *ip*™ system for billing
and call control

InfoCaster™ digital signage products

ANTENNA APPLICATIONS



C-Band Service

Stabilized 2.4M antenna deployed for vessels requiring global coverage to support transoceanic routes.



Ku-Band Service

Stabilized 1.0M antenna deployed for vessels requiring regional coverage to support coastal or regional routes.